

2024/07/03- Release Notes epi-me (eAdmissions and eReferrals release)

NEW FEATURES

PATIENT PORTAL

New Form configuration to make the 'Identifying Pronoun' field a drop-down list (EM-7648 and Helpdesk ticket #33950)

At the request of one of our hospital group customers to make the 'Identifying Pronoun' field a drop-down list as opposed to free text field. This allows the hospital to have a set list and send PAS codes over the interface for each selection.

The screenshot displays a patient portal form with the following fields and controls:

- Patient title ***: A dropdown menu currently showing 'Mr'.
- Patient details below are READ-ONLY after save. Click the button to edit if required.**: A grey button labeled 'Edit patient details'.
- Patient first name ***: A text input field containing 'Sequin'.
- Patient surname ***: A text input field containing 'Armadillo'.
- If patient has a middle name, please enter here**: A text input field containing 'Trouser'.
- If you do not have a middle name, please leave this blank**: A note below the middle name field.
- Patient date of birth ***: A date picker showing '3/03/2000'.
- We suggest typing in your date of birth - please use format dd/mm/yyyy**: A note below the date of birth field.
- Patient sex ***: A field with an information icon and three radio buttons: 'Male', 'Female', and 'Intersex'.
- Patient details above are READ-ONLY after save. Click the button to edit if required.**: A grey button labeled 'Edit patient details'.
- Patient gender identity ***: A field with an information icon and a dropdown menu currently showing 'Non Binary'.
- Identifying pronoun**: A dropdown menu currently showing 'He/him'. This field is highlighted with a red box.

A red callout box with an arrow pointing to the 'Identifying pronoun' dropdown contains the text: "A new form configuration has been added to make the 'Identifying pronoun' field a drop-down list".

Amendment to the hint text for the MBS item numbers section (EM-7540)

At the request of one of our epi-me customer, EpiSoft have amended the hint text for the MBS item numbers section to make it clearer to patients that they don't have to enter a number if they don't know them. The MBS hint text now reads):

- *If you do not know what your MBS Item Numbers are, please just skip this question.*
If your doctor has provided you with the MBS Item Numbers they are planning, please enter these below (click Add Item Number button for each item number). "(Optional)" to display adjacent to the 'Add Item Number' button

See below screenshot for context:

The screenshot shows the MBS item numbers section with the following elements:

- Hint text**: "If you do not know what your MBS Item Numbers are, please just skip this question. If your doctor has provided you with the MBS Item Numbers they are planning, please enter these below (click Add Item Number button for each item number)." (The first line is in red).
- Buttons**: An orange button labeled "+ Add Item Number" and the text "(Optional)".
- Form field**: A text input field labeled "Item Number".

New Hint and error text on the 'Other Card Details' section of the Insurance page (EM-7360 helpdesk ticket #33735)

On the Admission form's Insurance page patients are habitually entering the 'CRN' prefix of their Safety Net entitlement Card number or entering dashes (-) in the Other Card numbers.

- Under the 'Other card number' entry field - new hint text displays labelled: "Enter letter and number without dashes."
- The error validation message has been relabelled to "Other card number invalid. Do not include CRN, dashes or spaces."

Other Entitlement Details

Other card type

Other card number * Other card number invalid. Do not include CRN, dashes or spaces.
Enter letter and number without dashes.

Other card expiry *

PBS Safety Net type

PBS Safety Net card number *

If you have a current Prescription Record Form, please bring this with you to the hospital as you may be eligible for benefits under the Medicare Safety Net Scheme.

New hint text on Allergies Grid (EM-6739 - Helpdesk #33213)

New hint text at the bottom of the Allergies grid has been added to direct patients to add allergies at the top of the grid, labelled: 'For each allergy, use the "Add Allergy" button at the top of this grid.'

Allergy Summary Information

Please document any known allergies, intolerances, reactions (including anaphylactic reactions) or sensitivities e.g. medications, tape, latex/rubber, food, antiseptics, metals, fragrances and/or other

Do you have any allergies, reactions or sensitivities? * ☐ No known allergies ☒ Patient has allergies

Allergy Details

+ Add Allergy

Allergy	Type	Reaction
For each allergy, use the "Add Allergy" button at the top of this grid.		

Addition of the Correspondence ID/IFC Version number as a column in the IFC & Payments Report (EM-5112- Helpdesk #22443)

EpiSoft have added the Correspondence ID/IFC Version number as a column to the IFC & Payments Report, this will help staff users identify Informed Financial Consent/Estimate sent to the patient by their version number. This allows for tracking which version the patient has signed and has been sent to the PAS.

Welcome Laffey, Justin (epi-me Administrator)
Close

IFC and Payment Details

☒ By Admission Date
☐ By Payment Date

Start Date
3/07/2024
End Date
3/07/2024

Facility
All

Search
Export to CSV

Results

Admission Date	Facility	Admission ID	Visit Number	MRN	Surname	First Name	Patient Mobile	Claim Type	Amount Owed	Total Payment Amount	Status	Payment Option	TransactionID	Payment Date	EpisoftUser Name	Statement Date Viewed	Statement Date Acknowledged	IFC Version No.
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New Mental Health question label and form configurations on the General health History continued page (page 2 of the Health History/PHQ) (EM-6980)

The primary Mental Health question has been relabelled to 'Do you have any mental health conditions such as anxiety, depression, PTSD, psychosis, bipolar, ADHD, post-natal depression or another mental health condition? *' (Y/N) - relabelled with extra wording

In addition a new Form configuration has been added to the second page of the Health History:

- HISTORY_NEURO_MENTAL_HEALTH_MAKE_CLINICIAN_MANDATORY_AND_RELABEL_WITH_DATE_ADDITIONAL_FIELD

(Note: This new form configuration is nested under the existing Form Configuration: HISTORY_NEURO_INCLUDE_ADDITIONAL_MENTAL_HEALTH_QS)

This form configuration makes the 'Name of psychologist or psychiatrist' question mandatory and adds a 'date of last review'. If 'Yes' is selected to the parent Mental Health question the followup fields display as follows:

- Please specify * - existing field
- Are you currently on treatment? * (Y/N) - existing field
- Name of psychologist or psychiatrist * - field relabelled (from 'Specialist name')
- Phone number - existing field
- Date of last review - new non mandatory field with date picker (non mandatory)

Do you have any mental health conditions such as anxiety, depression, PTSD, psychosis, bipolar, ADHD, post-natal depression or another mental health condition? *

☐ No ☒ Yes

Please specify *

Are you currently on treatment? *

☐ No ☐ Yes

Name of psychologist or psychiatrist *

Phone number

Date of last review

New Form Configuration to add Vape/eCigarette page to the Lifestyle and Diet page (EM-6982)

A new form configuration which adds a new question to the Lifestyle and Diet page under the smoking question relating to vapes and eCigarettes. It displays the following question:

'Do you use an eCigarette or Vape? *' – (Y/N). This can be configured on the Hospital portal via: HISTORY_LIFESTYLE_DIET_INCLUDE_ECIGARETTE_VAPE.

Admission Form ✓
Lifestyle and diet step 6 of 9

* Indicates a mandatory field
Patient: ANDERSON, Rachel (F) DOB: 18/10/1994

Lifestyle

What is your height (in cm)? *
166

What is your weight (in kg)? *
89

Body Mass Index (BMI) (calculated)
37

Smoking status *
Never smoked

Do you use an eCigarette or Vape? *
☐ No ☒ Yes

New Form Configurations to add additional Chronic pain questions and Palliative Care questions to the Lifestyle and Diet page (EM-6982)

EpiSoft have added two new form configuration to the Lifestyle and Diet page which display additional questions on the chronic pain section and add a new question and sub questions about Palliative care.

- HISTORY_LIFESTYLE_INCLUDE_CHRONIC_PAIN_INCLUDE_ADDITIONAL_QUESTIONS *(Note: This Form configuration requires HISTORY_LIFESTYLE_INCLUDE_CHRONIC_PAIN to be configured as well)*

When configured it displays the following questions under 'Do you have chronic pain? *':

- Do you see a pain physician? (yes/no)
 - Name of pain physician (free text)
 - Do you go to a pain clinic? (yes/no)
 - Name of pain clinic (free text)
- HISTORY_LIFESTYLE_INCLUDE_PALLIATIVE_CARE adds a new non-mandatory question to the Lifestyle and Diet page under the 'Other General health details' section as follows:
 - Have you been referred to palliative care? (Yes/No)
 - If yes, is selected then display the following questions:
 - When were you referred? (date field)
 - What is the name of your palliative care specialist? (free text)

These can be independently configured on the portal upon request.

Other general health details

Do you have chronic pain? *
☐ No ☒ Yes
Please specify *

Do you see a pain physician?
☐ No ☒ Yes

Name of pain physician

Do you go to a pain clinic?
☐ No ☒ Yes

Name of pain clinic

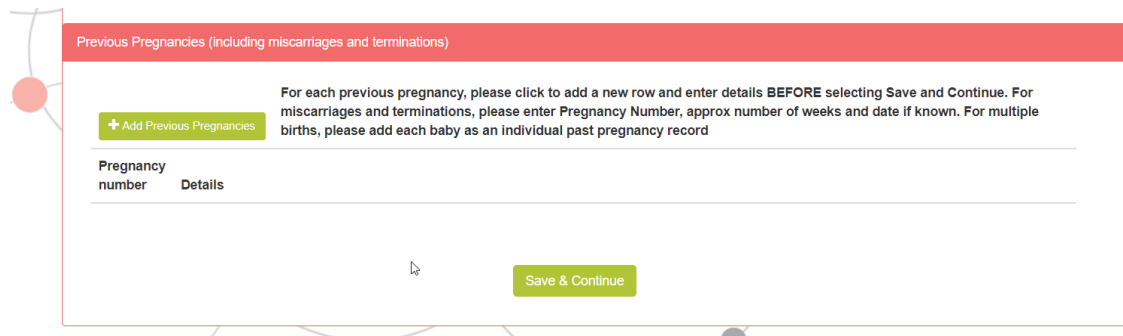
Have you been referred to palliative care?
☐ No ☒ Yes

When were you referred?

What is the name of your palliative care specialist?

New Dynamic Text field at the top of the Past Pregnancies grid on the Obstetric History page (EM-6986)

At the request of one of our customers a new dynamic text field (Dynamic Text item 96) has been added which allows hospital customers to edit the description text above the past pregnancies grid on the standard Obstetric History page.



Universal relabel of follow up field in the 'Do you require assistance with daily activities?' section of the Discharge planning page (EM-7128)

A universal change to relabel the free text 'Further Details / other assistance' please specify field under the 'Do you require assistance with daily activities?' section on the discharge planning page. It previously read: 'Further details / other assistance' and has been relabelled to: 'Further details / other assistance / service provider details (if applicable)'. This can be configured on the portal upon request.

Alternate label of 'Please provide details *' field on the Falls question on the Lifestyle and Diet page (EM-7164)

A new Form Configuration has been added which amends the 'Please provide details ' wording of the falls question to Have you had a fall in the last 12 months or do you fear falling or feel unsteady on your feet? * (Y/N) - if Yes 'Please specify e.g if you have had repeated falls and/or were injured *'

This alternate label can be configured on the portal by setting:
HISTORY_INCLUDE_FALLS_QUESTION_SPECIFY_RELABEL to True.

New Form Configuration to add a question regarding willingness to have Blood Transfusions field on page 2 of the Health History/PHQ (EM-7337)

At the request of one of our customers and to accommodate for patient portal users with religious beliefs pertaining to Blood transfusions, Episoft have added a new form configuration (HISTORY_BLOOD_TRANSFUSIONS_CONSENT) which displays the following mandatory question in the Blood Disorders' section:

- 'If recommended by your Doctor, would you be willing to have a blood transfusion?' * (Y/N)
- if No is selected it displays the following field (free text):
- 'Please provide details of any restrictions regarding the type of blood product (if applicable).
- non mandatory

This can be configured on the portal upon request.

If recommended by your Doctor, would you be willing to have a blood transfusion? *

☒ No ☐ Yes

Please provide details of any restrictions regarding the type of blood product (if applicable)

New Form Configuration to add a 'Details *' field in the cancer section (EM-7339)

A new form configuration (HISTORY_SIGNIFICANT_INCLUDE_CANCER_DETAILS_FIELD) has been added, which is nested under HISTORY_SIGNIFICANT_INCLUDE_CANCER, and displays a new 'details *' field in the cancer section of the Other Significant Medical history page.

Other significant medical history

Have you had, or do you currently have, cancer *

No

Yes

Date of initial diagnosis *

4/06/2024

We suggest typing in the date - please use format dd/mm/yyyy

Specify type and/or site(s)*

Please specify cancer treatment *

Surgery

Chemotherapy

Immunotherapy

Bone Strengthening

Radiotherapy

No treatment

Name of specialist(s)

Details *

Is your cancer treatment current or complete? *

Current

Complete

New Braces and Wires question on the Dental section (EM-7672)

At the request of one of our customers, as an addition to the dental section we have added a new form configuration (HISTORY_INCLUDE_DENTAL_BRACES_WIRES) which displays the following question 'Braces and/or wires * (Y/N) on the Dental section of the Lifestyle and Diet page. (Note: This requires the hospital customer to have the dental section configured with HISTORY_INCLUDE_DENTAL_SECTION)

This can be configured on the hospital portal upon request.

Dental

Do you have dentures? *

No

Yes

Do you have limited jaw movement ? *

No

Yes

Caps *

No

Yes

Crowns *

No

Yes

Loose or broken teeth *

No

Yes

Braces and/or wires *

No

Yes

Additional dental problems ? *

No

Yes

'Name of specialist' field in the Cancer section repositioned under cancer treatment tickboxes (EM-7678)

For hospital customers which have the 'name of specialist' field configured in the Cancer section of the 'other Significant medical history' page this will now display under the details field for more logical flow. This is configured through the HISTORY_SIGNIFICANT_INCLUDE_CANCER_SPECIALIST_NAME form configuration.

This can be configured on the hospital portal upon request.

Other significant medical history

Have you had, or do you currently have, cancer * ☐ No ☒ Yes

Date of initial diagnosis *

We suggest typing in the date - please use format dd/mm/yyyy

Specify type and/or site(s)*

Please specify cancer treatment *

☐ Surgery ☐ Chemotherapy

☐ Immunotherapy ☒ Bone Strengthening

☐ Radiotherapy ☐ No treatment

Name of specialist(s)

Details *

Is your cancer treatment current or complete? * ☐ Current ☒ Complete

New tooltips for PBS Safety Net, Co-payment and Health Fund policy excess (controlled by Dynamic Text) (EM-7406)

New tooltips/ information icons on the PBS safety net type field, Co-payment field (if configured) and health fund policy excess field (if configured) have been added. Each is editable through the following Dynamic Text items:

- 98 - PBS Safety Net
- 99 - Co-payment field
- 100 - Excess field

Customers using these have configured the following descriptions of each which can be added and edited by other hospital customers upon request:

- **PBS safety net:** Once you or your family spend a certain amount on PBS (Pharmaceutical Benefits Scheme) medicine you'll reach the PBS Safety Net threshold, allowing you to save on medicines.
- **Co-payment :** A co-payment is a daily amount that you contribute for each night you stay in Hospital. This could be capped depending on your product you have with your private health fund. If unsure of your copayment, please contact your private health fund.
- **Health Fund policy excess:** An excess is an upfront amount you will have to pay to be admitted into Hospital. This could be for a day procedure or overnight stay, depending on your private health fund. If unsure of your excess, please contact your private health fund.

Other Entitlement Details

Do you have a pensioner card? ☐ No ☐ Yes

Do you have a Health Care card? ☐ No ☐ Yes

Do you have a Commonwealth Seniors card? ☐ No ☐ Yes

PBS Safety Net type

PBS Safety Net card number *

If you have a current Prescription Record Form, please bring this with you to the hospital as you may be eligible for benefits under the Medicare Safety Net Scheme.

Private Health Fund Details (Insurance)

Please select your health fund *

Health fund membership number *

Please ensure you enter your member number, not your health fund card number

Card Position Number (number to left of patient's name on card)

Co-payment (\$)

Health fund policy excess (\$)

New Dynamic Text Items on the History Form/Patient Health Questionnaire Submit page and the Manual Staff entered IFC page (EM-7615)

Three new Dynamic Text items (101, 102 and 103) have been configured for epi-me customers to allow for the dynamic configuration of instructions to patient users on the History form submit page and the manual IFC page (Note: The manual/staff entered IFC page is a separate IFC/Estimate page to the PAS generated IFC sent directly from the PAS to the patient.)

- Item 101 displays on the History Form/PHQ Submit page - it allows the hospital customer to amend the custom print instructions above the History Form print buttons, it replaces standard text of 'Please check the content of your form using the link below'.

- Item 102 amends the description/instructions on the Manual/Staff-entered IFC page above the 'View/Print Fee Statement' button
- Item 103 amends the description/instructions on the Manual/Staff-entered IFC page above the 'View/Print Estimate' button at the bottom of the page

PAYMENTS AND ADJUSTMENTS	
Expected benefit paid (by your insurer)	0.00
Amount owing (after benefit paid)	465.00
Deductions	
Deposit paid amount	0.00
Other adjustment/s	0.00
Policy adjustments	
Health fund policy excess	200.00
Health fund policy co-pay	0.00
Estimated gap amount owed by you	465.00

These can be configured on the hospital portal upon request.

REFERRAL PORTAL

New Form Configuration to add a Mobility question to the Acute Referral form (EM-7190)

A new form configuration (labelled ACUTE_REFERRAL_INCLUDE_INDEPENDENT_MOBILITY_QUESTION) has been configured to add a question to the Acute eReferral form. It displays the following optional/non-mandatory question: 'Can the patient mobilise independently? (for example, move

independently from wheelchair to bed)'. This can be configured on the hospital eReferral portal upon request.

Can the patient mobilise independently? (for example, move independently from wheelchair to bed)

☐ No ☒ Yes

New form configuration to add the Insurer details for Workers Compensation and Third party/Motor vehicle claims to the Acute Referral (EM-7582)

A new form Configuration allows hospital users to add the insurer, claim and approval details section to Workers Compensation and Third Party / Motor Vehicle claim types for Acute referrals/Theatre bookings. The form configuration adds the following questions:

- Date of accident (Date field)
- Name of insurer at time of accident *
- Insurer's claim number *
- Claim approved (tickbox)
- Insurer's phone no.
- Insurer's contact person

This labelled ACUTE_REFERRAL_INCLUDE_THIRD_PARTY_CLAIM_DETAILS and can be configured on the hospital eReferral portal upon request.

Alternate label for 'Investigations Already performed' question on the Acute eReferral form to (EM-7585)

A new form configuration has been added to the Acute Referral/Theatre bookings form which relabels the 'Investigations already performed' field to 'Please detail any Pathology and/or Radiology tests you have referred the patient to have prior to admission to Hospital?'. This is labelled ACUTE_REFERRAL_RELABEL_PREVIOUS_INVESTIGATIONS.

It is mandatory to include MBS items for this admission type except where not applicable (e.g. some cosmetic procedures)

Provisional MBS item(s)

[+ Add MBS item](#)

Item Number	Count
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Pre-admission Clinic required * ☐ No ☐ Yes

Pathology required ☐

Radiology required ☐

Please detail any Pathology and/or Radiology tests you have referred the patient to have prior to admission to Hospital?

Significant medical history (including allergies)

Comments

ADMIN PORTAL

Episode ID/Visit Number and MRN/UR numbers have been added to the 'Admission Report (Submitted)' and 'Admission report (partially completed)' (EM-7075)

The 'Admission Report (Submitted)' and 'Admission report (partially completed)' now display the Episode ID/Visit Number and MRN/UR numbers if they are present for the admission. This has been requested by one of our customers to assist with matching the patient more readily when reporting to the identifiers in the PAS system.

Admission Report (Submitted)

Start Date

28/02/2024

End Date

3/07/2024

Facility

All

Only show admissions with missing MRN's

Search

Export to CSV

Results

Admission Date	Facility	Facility Name	MRN	Episode ID	Patient Surname	Patient Name	Patient DOB	Patient Postcode	Specialist Name	GP Name	Admission Type	Admission Form Submitted Date	History Form Submitted Date
6/03/2024	MUH	Macquarie University Hospital	453776	IS35149	LaClerc	Vincent	19/07/1968	2715	Tall, Matthew James		Non-surgical – incl oncology/infusion		5/03/2024
8/03/2024	MUH	Macquarie University Hospital	300002		Gasparci	Pietro	14/02/1990	7140	Young, John	L, J	Surgical – day stay (incl Endoscopy)	5/03/2024	5/03/2024
22/05/2024	MUH	Macquarie University Hospital	MRN0123499		Chabellmargarita	Claudia-Gru	8/06/1994	3355	Tao, Corrie		Surgical – overnight	28/05/2024	28/05/2024

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'Acute Referrals Received detail' report to include three new columns for Episode ID/Visit Number, MRN/UR number and doctor code (EM-7073)

At the request of an epi-me customer EpiSoft have added three new columns to the Acute Referrals Received detail report:

- MRN
- Episode ID
- Dr Code (as per 'Manage Providers' external doctor code)

Calendar

Google Drive

Gmail

Confluence

JIRA

Sealing (EpiDR)

Sealing Logins

Cognito

Helpdesk

3CX

EpiDR - Live

Adseny

Adobe Acrobat

All Bookmarks

Welcome Laffey, Justin (epi-me Administrator)

Close

Acute Referrals Received Detail Report

Start Date

3/07/2024

End Date

3/07/2024

Facility

All

Search

Export to CSV

Details

Admission ID	Referral Date	Admission Date	Patient Name	MRN	Episode ID	Referring Hospital/Practise	Dr Code	Admitting Doctor First Name	Admitting Doctor Surname	Admission Type	Claim Type	Presenting Problem	Procedure/ Treatment	Preadmission Clinic	Special Operating Equipment/ Prosthetics Detail	High Cost Consumables	Referral Type	Referral Entered By	Status	Room Numbers
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BUG FIXES:

PATIENT PORTAL

Amended wording to remove typo on the primary Respiratory question (EM-7562)

EpiSoft have enacted a fix to remove an erroneous plural/typo from the primary respiratory question on General health History page.

Previous Wording

'Do you have or have you ever had a lung conditions or any obstructive breathing disease e.g. Asthma, pneumonia, bronchitis, Emphysema, COAD or COPD? *

New wording

'Do you have or have you ever had a lung **condition** or any obstructive breathing disease e.g. Asthma, pneumonia, bronchitis, Emphysema, COAD or COPD? *' -

Double-click protection placed on the 'Book' button results in two Maternity appointments (EM-7530 - Helpdesk ticket # 35539)

To prevent duplicate bookings/appointments for hospital customer using Maternity Appointments double-click protection has been placed on the 'Book' button results in two Maternity appointments. This bug has been fixed.

Day Stay consent (I undertake not to drive and operate machinery...) not saving properly on the History Form submission (EM-7520 - Helpdesk ticket # 35527)

The configured consent for Day Stay/Day Only patients (I undertake not to drive and operate machinery...) was not saving properly on the History Form submission. This has now been fixed.

Error on treatment sub-questions showing when "No treatment" selected in Cancer section (EM-7446 - Helpdesk #33951)

At one of our epi-me customer's requests, we have amended the display logic of the of the treatment questions in the Cancer section on the third page of the Health history/PHQ. when the patient selects "No treatment" in the cancer treatment sub-questions, there were two questions still being displayed and set as mandatory:

- Is your cancer treatment current or complete?*
- Date of last treatment*

This has now been fixed.